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Legal Rights for Ink Supplies  
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## Legal Rights for Ink Supplies

### You have a legal right to use the ink supplies of your choice

Have you heard any of these statements before?

- "I will have to void the warranty on your equipment, because you're NOT using the equipment manufacturer's brand of supplies."
- "I will have to charge you for the service call, because you're not using the equipment manufacturer's brand of supplies."
- "There will be an additional charge for your service, because you are not using the equipment manufacturer's brand of supplies."

Tell your OEM Sales Rep that it can be **illegal to try and enforce the above policies**. To require or force the owner of equipment to use only the equipment manufacturer's brand of ink or make-up products is illegal. To make this requirement can be a violation of the Sherman and Clayton Antitrust Acts.

Don't be intimidated by sales and service reps who are simply protecting their own interests. An equipment manufacturer cannot force an equipment owner or lessee, like you, to exclusively purchase inks and consumable supplies or any other products, from them. In order to make this kind of requirement legal they must conclusively prove that other brands of ink are incompatible with their equipment.

**Put it in writing** is the phrase you should use if an OEM Equipment Sales or Service Technician blames Uniform products for any problems relating to equipment malfunctions or performance. When you ask the OEM employee to document in writing that our product was to blame, they invariably back away from their disparaging claims.

**Truth or Scare Tactics... have them put it in writing and you be the judge.**

Show this statement to anyone who insists they can void a warranty or charge you for a service call because they found that you were not using the equipment manufacturer's brand of product. Protect your legal right to use the vendor of your choice.

**Uniform Digital Ink Guarantee** - Remember, Uniform products are specifically formulated to meet or exceed equipment manufacturers specifications. We stand by the quality of all products we manufacture. Contact our Ink Specialist, Stuart Lee on Tel: 01932 569555 for additional information.

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